

Coronavirus (COVID-19) Visitors Protocol

Due to the Coronavirus visitors to any buildings are not permitted unless an individual assessment has been made by the Management Team of that specific service.

An assessment will include checking that either person (or someone they live with) isn't in a self-isolation category, if they are then a visit will not be able to happen. If an assessment has identified that a visit can take place please ensure the following:

Before entering any service – all visitors to services should be asked if they are displaying any of the symptoms of Coronavirus (Covid-19):

- a high temperature
- a new, continuous cough – this means you've started coughing repeatedly
- a loss of, or change in, your normal sense of taste or smell (anosmia)

If they display any of these symptoms they should not be allowed into the building.

All other visitors (non-symptomatic) – should be asked to follow the guidance below as soon as they enter the building:

- wash their hands with soap and water immediately and then often – do this for at least 20 seconds
- use hand sanitiser gel if soap and water are not available
- cover their mouth and nose with a tissue or their sleeve (not their hands) when they cough or sneeze
- put used tissues in the bin immediately and wash their hands afterwards
- avoid close contact (2 metres) with people anyone else in the building
- meet the person they are visiting in a space away from other occupants for example a bedroom or separate lounge, ideally outside (if weather permits)