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Hi everyone

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I hope that you and your nearest and dearest are well.

We are living in times in which the global pandemic is affecting people from every nation in the world – with the biggest effects being felt by those who are poorer, older, with pre-existing health conditions, living in urban areas, working in higher risk professions such as care and/or from black and minority ethnic communities.

As you will have seen on the news reports, we are also living in a world in which racism is still sadly very much in evidence. There is no place in our organisation for racism or any other form of discrimination and we will continue to challenge and tackle any such discrimination where it occurs, as well as continue to put in place pro-active measures to address inequality.

General update

I am really pleased to be able to let you know that both the person we support and the member of staff who were in hospital at the time of my last letter, are now both out of hospital and starting their process of convalescence at home. At the time of writing we have only 2 people who we support who are symptomatic and 3 members of staff.

In the world of care, this is a phenomenal achievement given the size of our staff team, numbers of people that we support and the vulnerabilities of those people.

This achievement is down to our collective effort in maintaining the highest levels of infection control. Please, please, keep up this level of rigour as this, alongside proper use of PPE and social distancing, are the single biggest actions we have within our gift that can keep both the people we support and each other safe.

We are starting to cautiously explore what small steps we might take to have some form of buildings based day service in the future, which includes having discussions with families to take into account their views. At the moment, this is still very much at an early planning stage and we have no set date at which we will be looking to re-open, albeit even then with limited numbers. At the point that we are able to offer a buildings based day service, this will be offered to people who live with family carers in the first instance as many of those people have had no break now for 3 months.

Thank you so much for all your acts of kindness and what you are doing to keep people safe.

Keep well and stay safe


Andy Rawnsley
Chief Executive

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