

COVID-19 - Visiting professionals and Contractor Protocol

To help protect everyone who lives, works or visits this building from COVID-19, visiting professionals and contractors will only be permitted if authorised by management and the following criteria is met:

Before arriving on site all visiting professionals and contractors will be asked to provide the service with a copy of their own risk assessment/method statement relating to their job role, the nature of their visit and the measures they are taking to minimise COVID-19.

Visitors will be restricted from entering any of our services if any of the following conditions apply:

- they have tested positive for COVID-19
- they have symptoms of COVID-19
- the service has a COVID-19 outbreak and have been advised by the local HPT to restrict visiting during this period.

Our Respite or Crisis Services have additional visitor requirements which include;

- Visitors should not enter if they are feeling unwell, regardless of COVID-19 vaccination status, given that transmissible viruses such as flu, and norovirus etc. can be just as dangerous to customers as COVID-19. If visitors have any symptoms that suggest other transmissible viruses and infections, such as cough, high temperature, diarrhoea or vomiting, they should avoid the service until at least 5 days after they feel better.

Please note: There is no longer the requirement for visitors to undertake LFD tests prior to a visit. The exemption to this is a visiting professional (providing personal care) who should show proof of their negative test result prior to entry. This may be an email or text from reporting the result, a date stamped photo of the test cartridge, or any other proof.

I have been given the go-ahead to enter, what now?

- All visiting professionals and contractors will be required to wear a new **Fluid Resistant Mask – Type IIR** before entering the site (we will provide these if required).
- Wash your hands or use hand sanitiser gel provided, upon entering the property, then often during your visit and when leaving the building.
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze and put used tissues in the bin immediately and wash your hands.
- Go directly to the space to your place of work and limit contact with anyone else in the building as much as possible.
- Keep your time in the building, to the minimum.
- Ask a member of the Aspire Team should you be unsure about any of these protocols.

Thank you for your support and co-operation and for helping to keep everyone safe