

Covid-19 (Coronavirus) - Safe System of Work

CO46 Personal Care Support - Protocol

Version 3 10/8/2021

This safe system of work is to help protect everyone who attends, works or visits this building from Coronavirus.

Personal care support includes activities such as toileting, postural management, bathing, physiotherapy support and intravenous feeding.

- Ensure the area in which personal care / support is to take place will have already been thoroughly cleaned by the last member of staff who used it using the C047 Cleaning of personal care spaces
Please note: staff must check and sign the cleaning checklist before and after using a personal care area.
- Where practicably possible, customers should be allocated a specific bathroom / toilet area to avoid the use of multiple rooms.
- Staff to ensure that all equipment is readily available in the bathroom / toilet prior to use i.e. pads, personal cleaning products, wipes, mops and bucket etc.
- Staff to ensure that they are wearing full PPE as per [PPE Staff Guidance Table](#) due to being unable to maintain the recommended social distance whilst providing personal care.
- On completion of personal care, all gloves and aprons need to be disposed of in line with the [Waste Guidance Protocol](#).
- Where towels/clothes & coverings e.g. bibs have been used, these need to be washed appropriately in the washing machine, and dried prior to the next use.
- Staff to ensure their hands are either washed thoroughly or fully sanitised following the personal care support.
- Staff to ensure that the customer's hands are either washed thoroughly or fully sanitised following their personal care support.
- Staff to ensure that the area in which the personal support has taken place is thoroughly cleaned by the last member of staff who used it using the C047 Cleaning of personal care spaces
Please note: staff must check and sign the cleaning checklist before and after using a personal care area
- Staff to ensure that any stock used is replenished after each and every use.
- Cleaning contractors will clean all areas every day as per their contract and in accordance with their specific risk assessment.