

Covid-19 (Coronavirus) - Safe System of Work

C058 Public Toilet Areas in Sports and other Shared Facilities - Protocol

Version 4 - 10/08/2021

This safe system of work is to help protect everyone who attends, works or visits this building from Coronavirus.

Please note: This protocol applies to supporting customers in any building which is open to the public where toilet areas are shared and open to public use.

Supporting Customers and Staff to Stay Safe within Shared facilities

This protocol will be relevant to all staff who attend day services in Sports Centres and other shared public buildings.

It is recognised that many customers who attend day services in sports facilities and other shared facilities would normally be fully independent when accessing toilets, but it is important that risks of using shared facilities are minimised to prevent possible transmission of Covid -19.

Staff should ensure that:

- they discuss the reasons for this additional support with customers and encourage them to comply with this for their own and others safety during the pandemic.
- when supporting customers they follow any local building protocols about access, egress and use of toilet facilities within shared buildings.
- they provide adequate supervision and / or support to **all** customers when using public bathrooms and toilets or changing rooms in shared facilities. **Please note:** This change to their Support Plan should be explained and agreed with the customer and / or their family and recorded on their Individual Covid-19 Risk assessment.
- they take a supply of cleaning materials to the toilet area on each occasion and these are removed following use (shared facilities only)
- they ensure that the toilet is checked and sanitised before and after each use by all customers and staff attending the service that day
- only 1 person is allowed in the toilet area at any time (other than support staff). **Please note:** Staff need to check that the toilets are not occupied prior to the customer entering. This may be difficult given services are fully opened back up.

Wherever possible both male and female staff should be rota'd to work each day to ensure that privacy and dignity are maintained for all in public toilet areas.

In all instances:

- Staff and customers should wash their hands (for a minimum of 20 seconds) before and after entering the bathroom and avoid touching surfaces such as walls / floors wherever possible.
- Staff should wear PPE in line with the [PPE Staff Guidance Table](#) and should be disposed of safely using the clinical waste bins as per [Waste Guidance Protocol](#).