

Social Value

Approx.
£3,000

Raised for good causes including:

- Macmillan Cancer Support
- Comic Relief
- Prickly Edge Hedgehog Rescue
- Bramley day service's sensory garden

Sessions delivered via our online programme of activities.

796

703 Activity sessions delivered via our online programme throughout the year.

Registered Changing Places Toilets across the City.

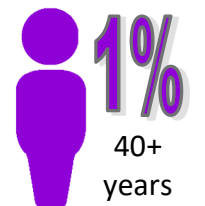
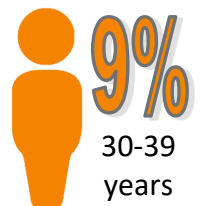
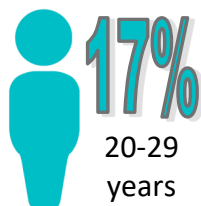
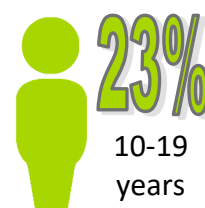
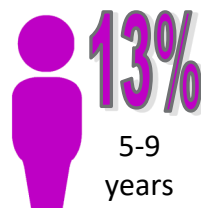
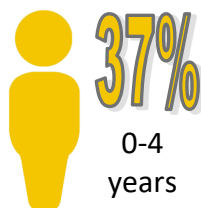
42

230 Safe Place venues in Leeds.

Growth & Sustainability

Total number of staff employed during the year and their years of service:

918



2,311 Online Social Care TV training modules undertaken by staff during the year.

On average, in-person training sessions delivered for staff throughout the year.

720

Annual Report 2021-22

The year has again been dominated by our response to the Covid pandemic. The Omicron variant brought particular challenges in the New Year but I am delighted that we were nevertheless able to put into place our respite and day services recovery plan.



The government's introduction of (and subsequent U-turn on) mandatory vaccination for health and social care staff was not easy. We have also been preparing to re-contract with the Council and have reviewed our Service Level

Agreements, so it has once again been a busy year.

It is a joy to see people across Aspire once more taking part in a wide range of community-based activities and, throughout it all, I have been proud of all that staff have done to keep the people we support safe, active and connected with their families and friends.

Andy Rawnsley
Chief Executive

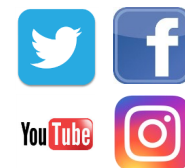
Aspire Community Benefit Society is a registered society in England and Wales under the Cooperative and Community Benefit Societies Act 2004. Registered Number: 7062. HMRC charities reference number: EW36148. VAT number: 215 0549 36.

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aspire
Community Benefit Society

Provider of Choice

838

Total number of people we supported during the year across all our services, including community support and online activities.

New people we supported during the year.

43

807

Staff in post as at 31st March 2022.

New members of staff recruited through our ongoing values-based recruitment process during the year.

78

14

People have moved into our new Specialised Supported Living Service.

Financially Viable

£439,000

Financial surplus achieved enabling us to buy items to improve the lives of the people we support.

Savings on the contract which have been passed back to Leeds City Council since our launch in 2015.

£6.5m

86%

Members of staff who are vaccinated against Covid-19.

People we support who are vaccinated against Covid-19.

83%

97%

Average level of satisfaction with Aspire's response to Covid across people we support, family carers, staff and stakeholders.

Feedback

42

Compliments received this year.

Complaints received this year. All complaints are logged and responded to. Sometimes things go wrong and we use the learning from these times to improve things in the future for everyone.

29

85,000

Positive comments and reactions to almost 8,000 Facebook posts.

Engagements with our Tweets on Twitter.

4,000

8

Public and membership Facebook groups and pages plus Twitter, Instagram and YouTube channel.

Person We Support: I think the staff and Aspire have done very well to keep us safe.

Member of Public: I was really impressed with how well your staff cared for a wheelchair bound man in my local pub.

CQC Inspector: We saw people were encouraged to remain as independent as possible and ... make choices about their care.

Staff Member: We have pulled together as a team and supported each other as we have coped with the storm of Covid.

Family Carer: I wish my mother had lived to see all the genuine love and care given to [my brother] at his new home.

Partner Organisation: I found the daily round-ups really helpful and they've been a great resource throughout the ever evolving pandemic.